



# TRANSFORMATION

*Supporting our clients to enable the transition or transformation of their IT Service Delivery to an agreed future state and ensuring operational readiness*





### IT TRANSITION

Transition planning and execution of your IT service delivery whether directly from an internal organisation or another service provider



### IT CHANGE MANAGEMENT

Managing IT and people change through robust process design and execution. Utilising proven Coeus methodologies to ensure stakeholder engagement, high levels of user adoption and benefits realisation developed and delivered through comprehensive joint planning



### IT TRANSFORMATION

Management of the programmes and projects to effect a smooth shift from current mode of operation to future mode of operation through robust planning, effective governance and stakeholder engagement



### PROGRAMME ASSURANCE

Assessment of programme and project performance against criteria such as scope; governance, compliance, quality and delivery



### ACCELERATED PROGRAMME MANAGEMENT OFFICE

Structured programme and project management to create, drive and maintain standards and continued delivery using proven approaches & methodologies

## TRANSFORMATION PROGRAMME FOR GLOBAL DRINKS COMPANY

### Background

The SAP landscape in the UK was fragmented and its use across the business is inconsistent. The global SAP template, was in development and there was a desire within the UK to be the first deployment in order to implement a common SAP template across the UK business, to consolidate into one system and to drive process consistency.

The UK had already developed a high-level estimate of costs, but it needed much more detail to include the effort required for process change, architecture and system interfaces, people, (both internal and external) and the effort required to improve the quality of data.

### Approach

Coeus was asked to support the estimate calculation and mobilisation activities through:

- Working with the business and IT to understand high-level requirements, need for process change and data challenges
- Based on previous experience estimate the architecture and interfacing systems effort

### Deliverables

The Coeus team worked with the client to develop:

- An ERP programme estimate, including further detail on the effort required for process change, architecture and interfacing systems, people, (both internal and external) and the effort required to improve the quality of data
- Outline plan and key activities, in support of the estimate
- UK programme governance, operating model and programme structure, including key interfaces into the IT template organisation

### Benefits

The benefits of working with the Coeus team were:

- The programme estimate and supporting documentation supported executive decision making and secured in excess of £15m funding for the UK SAP programme
- Reshaped the programme to be business-led through engagement of functions, where the Functional Owners of Sales, Procurement, Supply Chain, and Finance drive the scoping and design